





Jewish Family Services was founded on the concept of Tikkun Olam, repairing the world through acts of kindness and dedicated service. It reminds us that our community is only as strong as we work to make it.

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In our 169th year, JFS Richmond is stronger than ever and focused on new and innovative ways to expand our compassionate care and mission to *Transform Lives and Strengthen our Community*. We have been hard at work reviewing our programs, envisioning new ones, and working with community partners to ensure we are providing necessary services for today and tomorrow.

Here are some highlights:

- We are expanding our Care Management and Home Care Programs by developing additional, customized options for our clients like pet care and home maintenance.
- Our Counseling Program has grown by providing off-site services in senior living communities.
- We are exploring the creation of a Jewish centered Hospice Program in partnership with our colleagues at Beth Sholom Lifecare Community.
- JFS is proud to enhance our adoption services with foster care work through collaboration with Connecting Hearts in VA and to present a ground-breaking community initiative for our neighbors in need: the Richmond Jewish Care Line (you can read more about both on the next page).

JFS is here for you! Together we will continue to support individuals and families of all ages, faiths and income levels. Thank you for your support every step of the way.

Wendy

Wendy Kreuter
Chief Executive Officer



The JFS Board is pleased with the progress we have seen this year which positions JFS for success today and in the future. A critical step is JFS embarked on a Strategic Planning process seeking input from the community, our donors and volunteers, the Board, and staff. We have just approved the five key goals for the next 5-7 years:

- Embrace Needs: Embrace basic needs within the Jewish Community
- Expand Strengths: Scale JFS Home Care and Care Management programming
- Engage Growth: Grow our service to the community by adding new self-sustaining programs
- Express Purpose: Fortify JFS position in the community by fully building out our brand
- Enhance Infrastructure: Strengthen infrastructure to accommodate growth

Together we will fulfill our vision to be recognized as the most trusted and compassionate resource in Richmond for innovative, quality services that empower people through every stage of life. Thank you for being part of the JFS mission!

Ron

Ronald Felmus
Board President



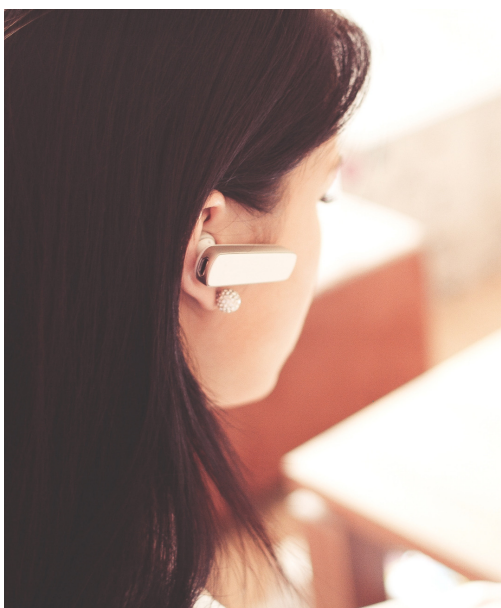
Expanding Our Reach, Transforming More Lives



Connecting Hearts

Finding Each and Every Child a Permanent and Loving Home

This year, JFS partnered with Connecting Hearts in Virginia. Connecting Hearts was founded by Deborah Johnston, Adoption Champion of Virginia, to bring awareness of the children in foster care who are waiting for their forever families. For Connecting Hearts, the mission is to find permanent loving homes for every child in Virginia through reunification, kinship (relative) care or adoption. JFS is proud to expand our adoption efforts to children of all ages through foster to adopt programs.



Richmond Jewish Care Line

Ensuring Care for Jewish Individuals and Families in Crisis

For over a year, Richmond's Jewish Agencies, Synagogues, and Rabbis have worked together to create a caring response for our neighbors made vulnerable by loss of job, illness, or unexpected expenses: Richmond's Jewish Care Line. The goal of the Care Line is to confidentially connect Jewish families and individuals facing challenges with food, housing, or other basic needs with a JFS Care Line counselor who will be able to provide the resources they need and work with them to rebuild for their tomorrows. Richmond's Jewish Care Line was inspired and made possible by Mark and Susan Sisisky, the Jewish Community Federation of Richmond, and other donors.



1,567

Clients Served



141,000

Hours of Service Provided



55%

Of Clients Earn under \$25,000



Home Care

Assistance with Daily Life

JFS provides high-quality home care and companion services delivered right to our clients' doorsteps. Our Home Care team is made up of companions, personal care aides, certified nursing assistants and nurses, all screened and trained to ensure top quality care.

9 in 10 *family members report less stress thanks to JFS services*



Care Management

Options for Independence

JFS offers each of our clients an individualized Care Management plan based on a comprehensive assessment. Our Care Management staff is made up of social workers (LCSWs, MSWs and BSWs), Certified Geriatric Care Managers, nurses and professional nursing assistants, who work with our clients to deliver services they would like to receive to enhance their quality of life.

100% *agree Care Management services improved their quality of life*



Senior Engagement

Support with Compassion

JFS understands that small gestures of kindness and empathy mean so much to those in need. That is why our Senior Engagement program was created. Our Friendly Visitors and Telephone Reassurance volunteers ensure seniors in our community are not forgotten. Our EnRich monthly lunch program, in partnership with Weinstein JCC, gives seniors time for social engagement, a kosher lunch, and an enrichment program.

7 years *is how much longer active and engaged older adults live*



Guardianship

Help with Decision Making

Both in Public and Private Guardianship, JFS serves the individual with a person-centered plan. We come to know our clients through regular and ongoing contacts with them. Ultimately, our success and our clients' well-being is based on the strength of the relationships we build with them.

884 *Virginians are on a waiting list for Public Guardianship*



Counseling

Working Through Life's Challenges

At JFS Counseling, we help clients find their way. Our experienced therapists work through the issues our clients are facing in a welcoming, supportive environment right here in the Richmond community. Our counselors are highly skilled in assisting individuals of all ages, couples and families, children and adolescents, older adults and those with special needs.

93% *of JFS clients report improvement in their ability to cope*



Adoption

Making Families Possible

At JFS Adoption, our small, passionate staff of social workers helps take the complexities out of the adoption process. Whether our clients are hoping to adopt a child or considering placing a child for adoption, we assure them that they have come to a well-respected and beloved resource in the Richmond community.

1 in 25 *U.S. families with children have an adopted child*

Securing our Future

We are grateful for the generosity of our donors who make the JFS mission of Transforming Lives and Strengthening our Community possible.

In our 169th year, JFS is honored that our donors choose to support our caring and compassionate work through their current gifts to JFS and legacy commitments to the JFS Supporting Foundation! These gifts will provide generations of care.



Jeanette Lipman

This year we received a gift from the estate of Jeanette Lipman, resulting in a large investment in the JFS Supporting Foundation. Another part of her gift created the Jeanette Lipman Fund for Program Innovation and Excellence that will allow JFS to take advantage of strategic growth opportunities.



Abby Moore

To ensure the future of JFS and inspire others to make a legacy gift, Abby W. Moore has committed \$500,000 to the JFS Supporting Foundation. Abby, a longtime leader of JFS, has challenged the community to follow his lead with additional gifts that ensure JFS continues to thrive with the resources we need now and in the future.

Life and Legacy Donors

Anonymous (15); Scott W. and Nancy R. Belleman; The Bendheim Family; Frona and Alan Colker; Judy K. Crocker; Bonnie and Mike Eisenman; Ronald and Benita Felmus; Sydney Fleischer and Mike Camp; Marilyn Lipsitz Flax and Robert Flax; Robyn Galpern; Marc Greenberg; Bernard Henderson, Jr.; Ronne and Cecil Jacobs; Rhett Leigh Keil; Faith Kallman; Lynn Kessler; Neil Kessler; Wendy Kreuter; Linda W. Mays; Kimberly H. Miller; Martin J. Miller; Neil* and Sara Belle November; Richard and Jessica Samet; Susanne L. Shilling; Eric and Elizabeth Shoenfeld; Sandra Sisisky; Bobby Thalhimier; Morton G. Thalhimier, III; Alan and Gail Werner; Dean Whitbeck; John T. White

*of blessed memory

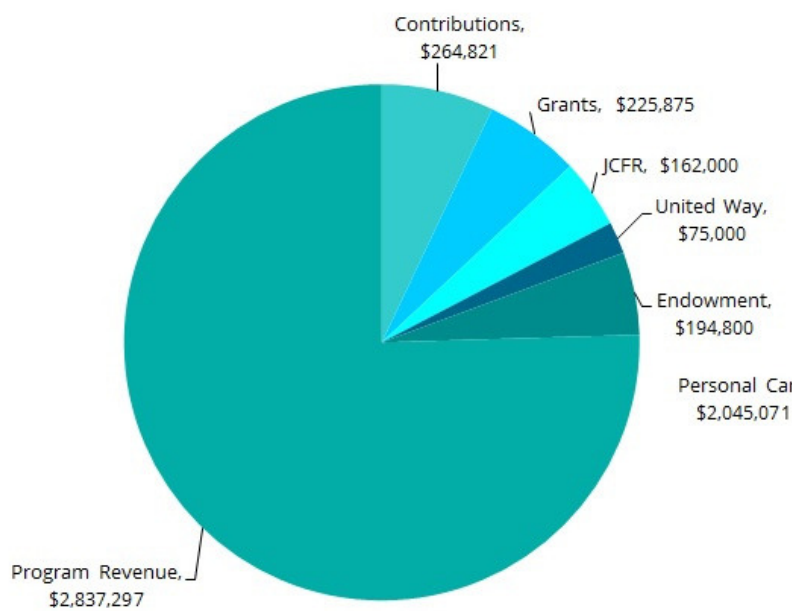


The first two years of our Life and Legacy program have resulted in 45 legacy gifts and commitments, far exceeding our goals. Thank you to the entire list of Life and Legacy donors above. We were honored to receive a legacy gift from the estate of Neil November (of blessed memory) who served invaluable as a JFS Board Member, Trustee, and volunteer leader.

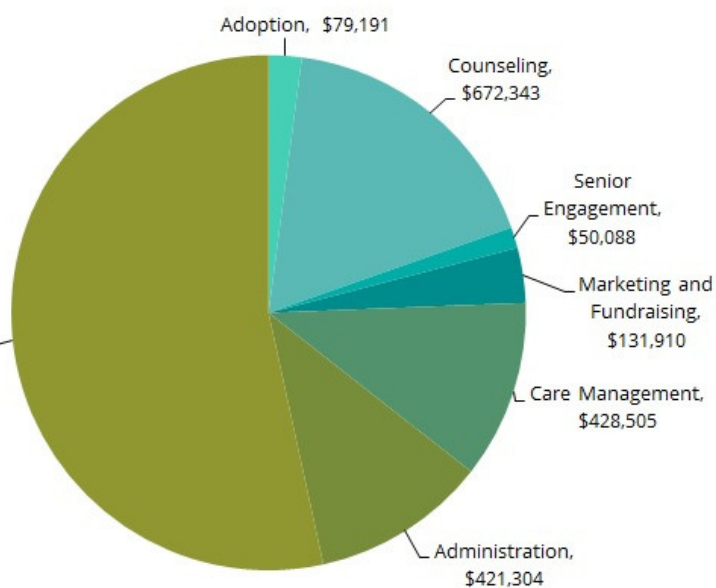


JFS 2016 – 2017 Financial Summary

Operating Revenues



Operating Expenses



Photographs courtesy of Sid Koerin, Adriene Winkelman and Ann Samford



For almost 170 years, Jewish Family Services has provided exceptional guidance and support to individuals and families of all ages, faiths and income levels. We take great pride in helping to change lives in productive and positive ways.

Thank you for being a part of making it all possible.

JFS IS PROUD TO PARTNER WITH:



Jewish Community Federation
OF RICHMOND



jfsrichmond.org

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Transforming lives. Strengthening our community.