





Because of your generosity, we're able to continue our mission of transforming lives and strengthening our community.

Dear Friends,

This has been an exciting year of transitions for JFS Richmond. From a new CEO, to a marketing rebrand, inaugural Personal Care Aide class and a soon to be implemented Electronic Health Record (EHR) software system, JFS is prepared for the future. For 168 years, we have supported individuals and families, aligning our Care, Counseling and Adoption services with the challenges of each day.

Today we know from the Greater Richmond Age Wave that older adults represent the fastest growing segment of the U.S. population. By 2030, the number of people in our region age 65 and over will double and those age 85 and over will more than triple. JFS is committed to assisting individuals with aging in their community of choice. Through our Workforce Development Initiative, including a subsidized Personal Care Aide class, we are simultaneously building careers and professional, compassionate caregivers to meet the growing need. We know that more than 80% of our young counseling clients fall at or below 200% of the Federal Poverty level. We are growing our counseling services to meet these growing needs for psychological testing and therapeutic interventions. A new EHR system will enable us to serve more clients and enhance their experiences through improved processes such as billing, scheduling, and direct communication.

And through these transitions, one thing will always remain- the JFS team's dedication to Transforming Lives and Strengthening our Community. We are here for you. Thank you for allowing us to carry on our mission of service started in 1849.

Wendy

Wendy Kreuter
Chief Executive Officer



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MAKING AN IMPACT

Jewish Family Services was founded on the concept of Tikkun Olam, repairing the world through acts of kindness and dedicated service. It reminds us that our community is only as strong as we work to make it. Your support provides critical services to individuals who otherwise could not afford them. You help offer hope and real options to those truly in need and improve their lives in dramatic ways.



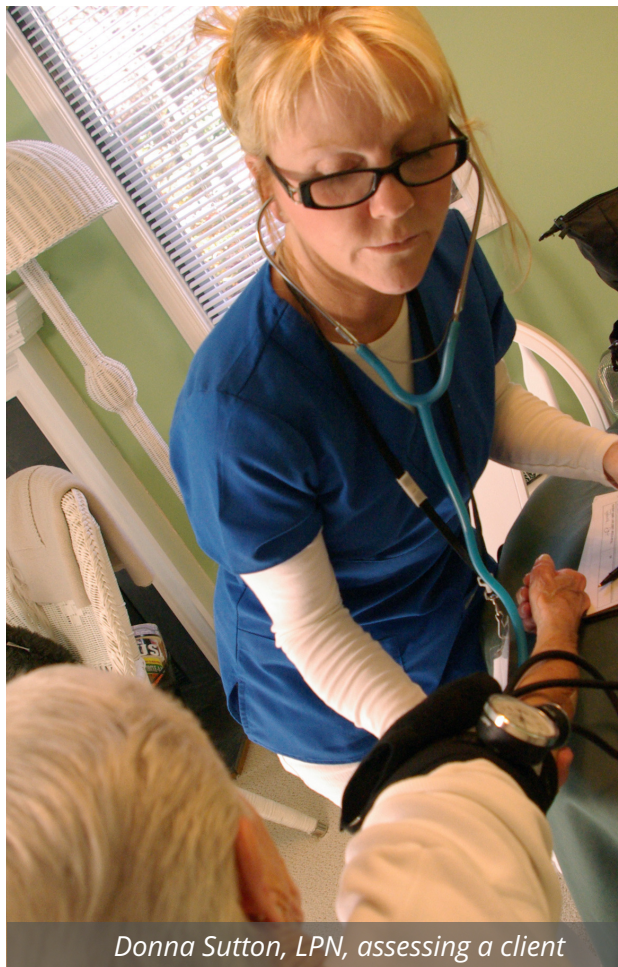
1,714
Clients Served



160,022
Hours of Service Provided



55%
Earn under \$25,000



Donna Sutton, LPN, assessing a client

Home Care

Assistance with Daily Life



JFS provides high-quality home care and companion services delivered right to our clients' doorsteps. Our Home Care team is made up of companions, personal care aides, certified nursing assistants and nurses, all screened and trained to ensure top quality care.

68%

*of JFS Home Care Clients are
over the age of 75*



Dina Boettcher, Client and JFS Volunteer

Care Management

Options for Independence



JFS offers each of our clients an individualized Care Management plan based on a comprehensive assessment. Our Care Management staff is made up of social workers (LCSWs, MSWs and BSWs), Certified Geriatric Care Managers, nurses and professional nursing assistants, who work with our clients and discuss services they would like to receive to enhance their quality of life.

99%

*of Family Members report less
stress thanks to JFS services*



Avi, Telephone Reassurance Volunteer

Senior Engagement

Support with Compassion



JFS understands that even the smallest gesture of kindness and empathy can go a long way in bettering the lives of those in need. That's why our Senior Engagement program was created. Our Friendly Visitors and Telephone Reassurance volunteers ensure seniors in our community are not forgotten.

7 years
*is how much longer active and
engaged older adults live*



JFS Guardianship supports community living

Guardianship

Help with Decision Making



When an individual is no longer able to make their own decisions and needs someone else to ensure their best quality of life, JFS can help through our Public and Private Guardianship programs.

884
*Virginians are on a waiting list
for Public Guardianship*



JFS Counseling

Counseling

Working Through Life's Challenges



At JFS Counseling, we help clients find their way. Our experienced therapists work through the issues they're facing in a welcoming, supportive environment right here in the Richmond community. Our counselors are highly skilled in assisting individuals of all ages, couples and families, children and adolescents, older adults and those with special needs.

87%

*of JFS clients report improvement
in their ability to cope*



A new JFS family

Adoption

Making Families Possible



At JFS Adoption, our small, passionate staff of social workers helps take the complexities out of the adoption process. Whether our clients are hoping to adopt a child or considering placing a child for adoption, we assure them that they have come to a well-respected and beloved resource in the Richmond community.

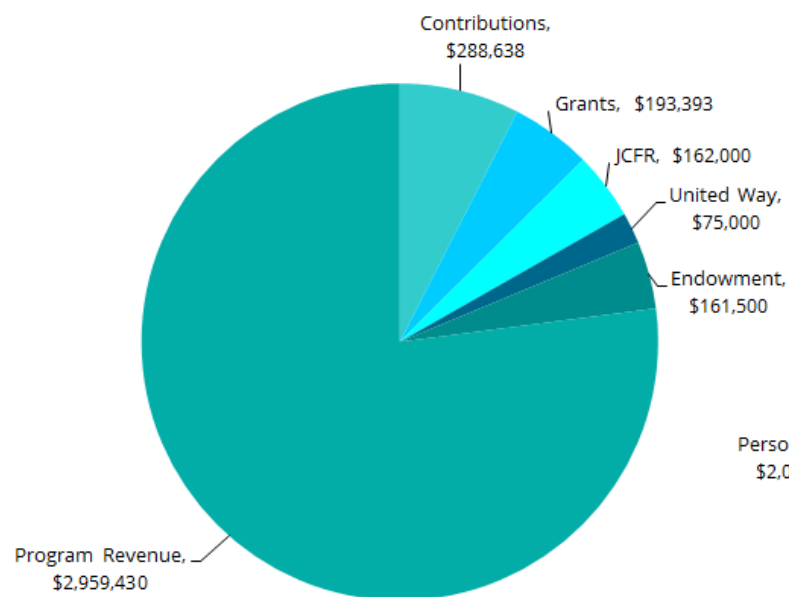
1 in 25

*of U.S. families with children
have an adopted child*

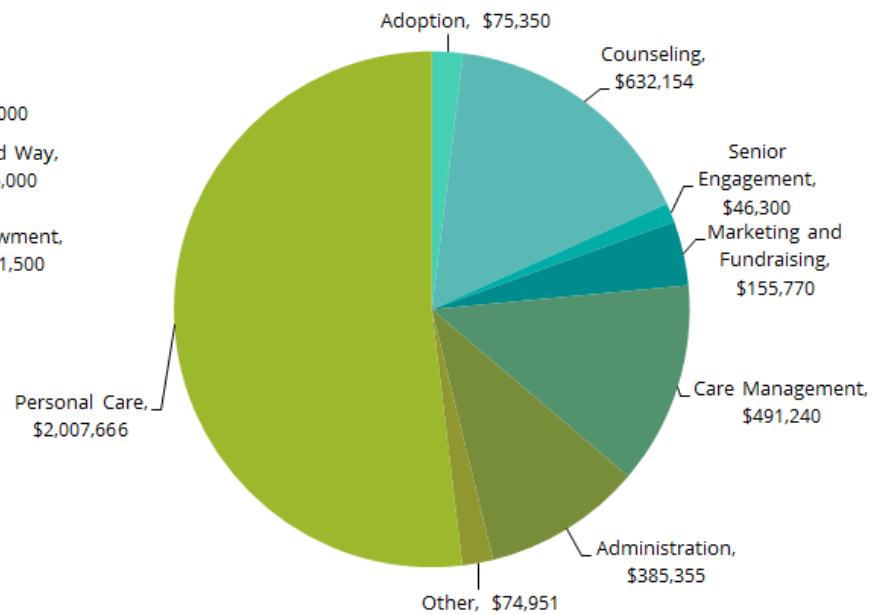


JFS 2015 – 2016 Financial Summary

Operating Revenues



Operating Expenses





For more than 168 years, Jewish Family Services has provided exceptional guidance and support to individuals and families of all ages, faiths and income levels. We take great pride in helping to change lives in productive and positive ways.

Thank you for being a part of making it all possible.

JFS IS PROUD TO PARTNER WITH:



Jewish Community Federation
OF RICHMOND



jfsrichmond.org

6718 Patterson Avenue, Richmond, VA 23226

804.282.5644 • information@jfsrichmond.org



Transforming lives. Strengthening our community.