

Jewish Family Services
165th Annual Report
2013 - 2014

Mission:

- As a nonprofit health and human services agency, JFS is dedicated to helping you meet life's challenges, regardless of income, age, religion, or race.

Vision:

- JFS is recognized as a community leader in providing services enabling individuals and families to have a better quality of life. To realize this vision, JFS will expand access to our high-quality services, leveraging current services and community partnerships to provide a coordinated care approach.

Values:

- We practice the Jewish value of *Tikun Olam*, repairing the world one person at a time.
- We appreciate and respect our clients, staff, Board, Trustees, donors and community partners.
- We maintain professionalism, confidentiality and integrity in all our relationships.
- We provide the highest quality services to our diverse client base.
- Accountability and fiscal responsibility drive our operations.



Jewish Family Services
6718 Patterson Avenue • Richmond, VA 23226
804.282.5644 • jfsrichmond.org • www.jfsrichmond.org



Jewish Community
Federation of Richmond



Jewish Family Services
165th Annual Report
2013 - 2014



Photos on front cover and pages 2 and 3 courtesy of Ann Samford, Beth Ahabah Archives and Adrienne Winkelmann

BOARD OF DIRECTORS

Elizabeth Thalhimer Smartt
President

Bernard L. Henderson, Jr
1st Vice President

Ronald Felmus
2nd Vice President

Sandra Sisisky
Secretary

Larry Salzman
Treasurer

Jerry Samford
Immediate Past President

Cynthia V. Bailey
Karin Fine
Jeffrey L. Galston
Rabbi Andrew Goodman
Lara Hansen
Retta Leigh Keil
Kathy Kennedy
Linda W. Mays
David L. Monday
Paige L. Quilter
Jessica Samet
Susanne Shilling
Eric Shoenfeld
Tom Topinka
Samuel G. Weidman

TRUSTEES of the
JFS SUPPORTING FOUNDATION

Richard Birnbaum
Chairman

Scott Belleman
Thomas D. Byer
Mike Eisenman
Benita Felmus
Linda Ferguson
Neil Kessler
Larry Salzman
Jerry Samford



Roots in the Past...Branches Reaching Toward the Future

Dear JFS Friends & Family,

Celebrating 165 years of embodying the age-old value of **Tikun Olam**, Jewish Family Services boasts a strong history and holds a deeply ingrained place in our community. We maintain a long-standing reputation for high-quality services and dedication to the needs of all families and individuals who seek our help. While the challenges have changed with the times, what has not changed is JFS' unfaltering commitment to meeting those needs.

This past year has been an incredibly successful one at JFS, from building programs to building partnerships. A few highlights from 2014 include:

- Working with **The United Way**, **Capital Area Agency on Aging**, and a team of associated professionals on community-wide **Age Wave** planning for Richmond's older adults.
- JFS teamed up with **No Wrong Door**, a program of **The Virginia Division for Aging**, to match older individuals with needed community resources.
- Presenting the **Draw Back the Curtain** project with the **University of Richmond Hillel**, documenting the 1980s-90s Russian Jewish resettlement program, funded in part by the **Genesis Fund of The Richmond Jewish Foundation**.
- Partnering with the **Weinstein JCC** on exciting upcoming projects including **The Big Schtick**, a fundraiser featuring a national comedy act, and **Food for Thought**, a speaker series bringing topical information to older adults and caregivers.
- Piloting the **KiRVA** program with **Congregation Beth Ahabah**, reaching out to isolated Jewish seniors. The KiRVA pilot was so successful, JFS is currently expanding it into other synagogues and faith communities.
- Expanding resources and support for **LGBT** families seeking to adopt in collaboration with **The Richmond Gay Community Foundation**.

For more than a century and a half, JFS has worked to meet the needs of those who most need our help. On a daily basis, we practice **Tikun Olam**, healing the world one person at a time.

We couldn't do this without you, our community partners, friends, and donors. It is YOUR support that enables us to serve the neediest among us. Thank you, and we hope you will join JFS in our continued efforts to serve our community in meaningful and impactful ways.

With gratitude,

Elizabeth Thalhimer Smartt
Board President

Gregg E. Davidson
Chief Executive Officer

JFS is making a BIG impact in the community

JFS is...

Meeting the Needs of our Aging Population:

Personal Care: **139** Clients received **124,882** hours of care from our Professional Care Aides

Skilled Home Care: RNs, CNAs, Occupational and Physical Therapists, Speech/Language Pathologists Home Health Aides and Social Workers helped **281** clients on the road to recovery

Care Management: The JFS Care Management team of LCSWs, Geriatric Care Managers, and Social Workers helped **93** elderly and disabled clients stay safe and independent

Helping Families & Children:

Adoption: LCSWs and MSWs Helped **22** families through the home study process, a critical first step in the adoption journey

Special Needs Collaborative: **190** special-needs individuals served through the integration program with the Weinstein JCC

Psychologists at JFS provided over **60** educational/ psychological evaluations for children

Improving Quality of Life:

Counseling: Psychologists and LCSWs served **1796** individuals and families. **96%** of clients reported improved ability to address challenges in their lives

Volunteer Services: Over **75** volunteers devoted **4,911** hours of service to help lessen isolation for seniors

56 seniors found companionship and support through Telephone Reassurance and Friendly Visitors

2,475
Clients Served

151,389
Hours of Service Provided

55%
of Clients Make
25,000
or Less Annually

Community
Services Included:

KiRVA

Friendly Visitors &
Telephone Reassurance

Caregiver Support
Group

Adoption Workshops

Jewish Education
Loan Fund (JELF)

Draw Back
the Curtain



P R O G R A M H I G H L I G H T S 2 0 1 3 - 2 0 1 4

"There have been bumps in the road, but staff has been right beside us the entire journey. The inclusion program has been integral to her success as a first grader who tests above her grade and will not stop talking!"

A parent, on the
JFS/Weinstein JCC
Special Needs
Collaborative



"The resettlement was hands-down, a euphoric moment for the Richmond Jewish community. We knew it needed to be documented and preserved for generations to come. The Draw Back the Curtain project has been a unique opportunity for collaboration and pride in our community."

Shir Bodner - JFS Business Analyst and Director of Draw Back the Curtain



"I like talking to people. I think so many people are lonesome. It makes them feel good...to get a phone call, and to know that someone cares for you."

Mildred - JFS Volunteer

"Thank you SO very much. Because of your 24/7 work, I feel safe and comfortable. I feel so very fortunate to have you in my life."

JFS Care Management Client

"Without your patience, your empathy, and your non-judgemental approach, I don't think I would have made as much progress. Thank you for everything."

T - JFS Counseling Client

"Adoption is a life-long journey for adoptees, adoptive parents and birth parents. The impact is profound and can be filled with great loss and joy."

JFS Adoption Staff



"I want to thank JFS for taking such great care of Dad. The stress of his care, two jobs and a young child was killing me. Our aide has changed that. She helps Dad get up, makes him healthy meals, reminds him to take his meds and makes him laugh!"

Thank you!"

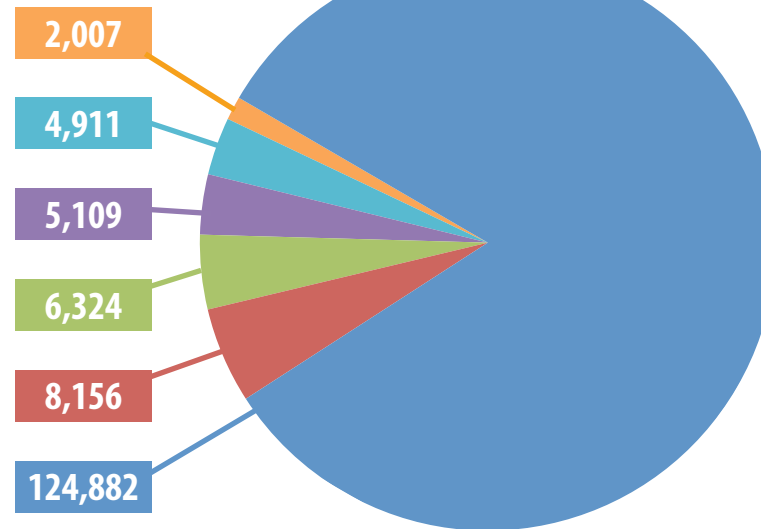
JFS Respite Client

JFS Hours of Care Provided by Program & Clients Served

151,389 Hours of Care Provided

- Personal Care
- Counseling
- Skilled Home Care
- Care Management
- Friendly Visitors/Telephone Reassurance
- Adoption

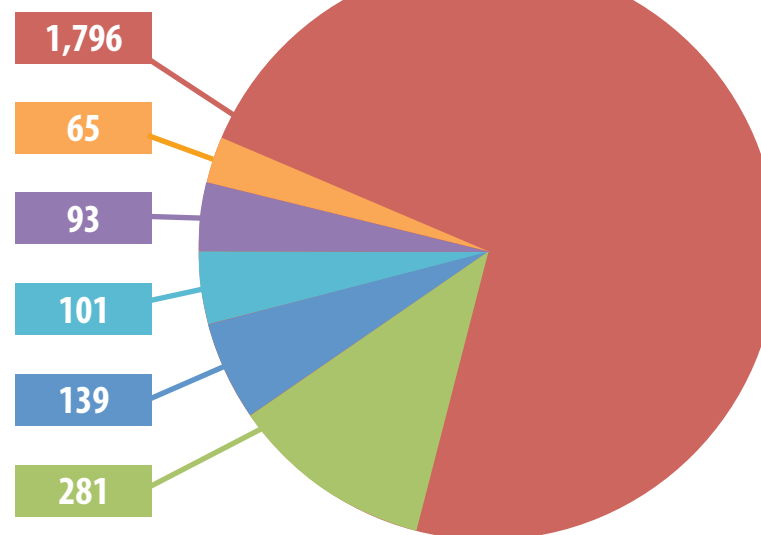
HOURS



2,475 Clients Served

- Personal Care
- Counseling
- Skilled Home Care
- Care Management
- Friendly Visitors/Telephone Reassurance
- Adoption

CLIENTS

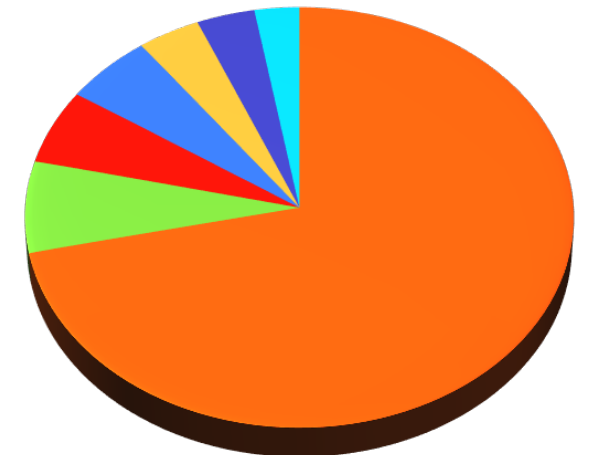


JFS 2013 - 2014 Financial Summary

Operating Revenues

Payment for Services	3,355,300.00	71.6%
Contributions	329,249.00	7.0%
Misc. Income	269,346.00	5.8%
Grants	254,685.00	5.4%
JCFR	180,000.00	3.8%
Endowment	167,004.00	3.6%
United Way	128,544.00	2.7%

Total 4,684,128.00 100.0%



Operating Expenses

Personal Care	1,835,348.00	41.1%
Counseling	680,293.00	15.2%
Skilled Home Care	630,090.00	14.1%
Administration	537,224.00	12.0%
Care Management	411,232.00	9.2%
Marketing & Fundraising	232,941.00	5.2%
Adoption	92,388.00	2.1%
Volunteer Services	42,384.00	0.9%

Total 4,461,900.00 100.0%

