

Jewish Family Services
166th Annual Report
2014 - 2015

Mission:

- As a nonprofit health and human services agency, JFS is dedicated to helping you meet life's challenges, regardless of income, age, religion, or race.

Vision:

- JFS is recognized as a community leader in providing services enabling individuals and families to have a better quality of life. To realize this vision, JFS will expand access to our high-quality services, leveraging current services and community partnerships to provide a coordinated care approach.

Values:

- We practice the Jewish value of *Tikun Olam*, repairing the world one person at a time.
- We appreciate and respect our clients, staff, Board, Trustees, donors and community partners.
- We maintain professionalism, confidentiality and integrity in all our relationships.
- We provide the highest quality services to our diverse client base.
- Accountability and fiscal responsibility drive our operations.



Jewish Family Services
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Photos on front cover courtesy of Ann Samford, and pages 2 and 3 courtesy of Tom Topinka, the Weinstein JCC and JFS Staff

J E W I S H F A M I L Y S E R V I C E S



JEWISH FAMILY SERVICES
166TH ANNUAL REPORT
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JFS Board President & CEO Letter

Dear Friends,

For 166 years Jewish Family Services has provided critical services that meet the needs of the growing greater Richmond community. Our core programs are all designed to support and strengthen individuals and families while building a stronger community. Our staff and volunteers are dedicated to helping our clients meet life’s challenges in a compassionate and professional manner. We also pride ourselves on our collaborations with our community partners. This past year has been a year of growth and community engagement for JFS and we’d like to share a few highlights with you.

After three years of collaboration with the University of Richmond Hillel and the community, thousands of volunteer hours and generous funding, *Draw Back the Curtain*, the documentary film commemorating the Resettlement of Russian Jews by the Richmond community in the 1990’s, had its opening premiere at the Modlin Center for the Arts. The documentary has already generated recognition from three film festivals and was shown on WCVE this past summer.

JFS launched two new innovative outreach programs this year through generous funding from the Jewish Community Federation of Richmond’s Impact Grants: *EnRich for Life* in partnership with the Weinstein JCC and our second *KiRVA* program now in place at Temple Beth-El. Both programs are focused on older adult engagement and reducing isolation.

One of the highlights of our year was honoring Ann and Jerry Samford with the *JFS Shamash Award*, one of the highest awards bestowed on those who are recognized leaders in the Richmond community as well as supporters of JFS. Jerry and Ann have been an integral part of the JFS “family” and our community, serving in leadership and volunteer roles and advocating for the agency and those we serve for many years.

Since our founding in 1849 we have embraced the Jewish value of *Tikun Olam*, repairing the world through dedicated service, one client at a time. We recognize that our success in this effort could not have been realized without the generous support and dedication of our community partners, donors, volunteers and staff. We sincerely thank you and look forward to working with you to make a meaningful and lasting impact on our community for many years to come.

With gratitude,

Bernard L. Henderson, Jr.
Board President

Gregg E. Davidson
Chief Executive Officer

JFS impact

JFS is...

Meeting the Needs of our Aging Population:

Personal Care: 141 Clients received 110,754 hours of care from our Professional Care Aides

Skilled Home Care: RNs, CNAs, Occupational and Physical Therapists, Speech/Language Pathologists Home Health Aides and Social Workers helped 248 clients on the road to recovery

Care Management: The JFS Care Management team of LCSWs, Geriatric Care Managers, and Social Workers helped 100 elderly and disabled clients stay safe and independent

Helping Families & Children:

Adoption: LCSWs and MSWs Helped 16 families through the home study process, a critical first step in the adoption journey

Special Needs Collaborative: 244 special-needs individuals served through the integration program with the Weinstein JCC

Psychologists at JFS provided over 50 educational/ psychological evaluations for children

Improving Quality of Life:

Counseling: Psychologists and LCSWs served 1810 individuals and families. 98% of clients reported improved ability to address challenges in their lives

Senior Engagement: Over 69 volunteers devoted 3,562 hours of service to help lessen isolation for seniors

201 seniors found companionship and support through Telephone Reassurance and Friendly Visitor and outreach activities

2,560
Clients Served

135,201
Hours of Service Provided

55%
of Clients Make
\$25,000
or Less Annually

Community
Services Included:

KiRVA

Friendly Visitors &
Telephone Reassurance

Caregiver Support Group

Adoption Workshops

Jewish Education
Loan Fund (JELF)

EnRich for Life

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A Snapshot of Our Year...

...With the JFS Family

"I cannot thank JFS enough for the help these past few months. My mother loved spending time with her caregiver, and so enjoyed the conversations. I knew I could trust JFS with the coordination of her care."

Family Member
of JFS Client



"Volunteering with JFS was one of the most rewarding experiences of my life. The woman I met through the friendly visitor program and I shared stories, laughs and lots of fun times. We still talk on the phone regularly. She's like the grandmother I never got to meet. I can't imagine not having gotten to spend those fun afternoons sitting on her porch talking about everything from childhood memories to funny life events. She's taught me so much!"

– Katie Cascio, JFS Volunteer

"Rachel has been P's care manager for quite some time. Her skills of providing warm, caring, compassionate care, as well as her impressive knowledge and insight have been repeatedly comforting to me and my family."

– Family Member of JFS Client

"Words cannot express my gratitude for the expert and compassionate care you all provided for my mother. Having been in the field of home care I knew all the positive and negative things that could occur – but NEVER did worry about quality of my mom's care. Everyone who cared for my mom was superb in every way and I am so grateful for all of you."

– Mother of JFS Client



"My family has volunteered at JFS for more than 100 years. It feels good to continue the tradition of working with JFS to reach out into the community and offer a helping hand where it's needed the most."

– Bill Thalhimer, JFS Volunteer



"I feel very fortunate to work for an ethical agency that is committed to safeguarding the health and welfare of the vulnerable adults of Virginia through the JFS-R Public Guardianship Program. So many positive outcomes have been achieved by this service for individuals that might otherwise slip through the cracks."

– Charlotte Bowen, JFS Public Guardianship Director

"I am not sure if you're aware how much we appreciate everything you and others at JFS (especially you!) have done for us. Please feel free to use our family if you need referrals."

Family Member
of JFS Client

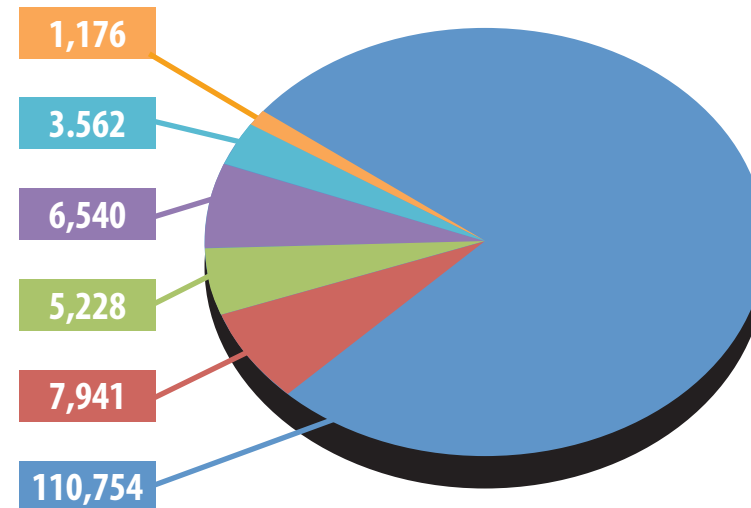


JFS Hours of Care Provided by Program & Clients Served

135,201 Hours of Care Provided

- Personal Care
- Counseling
- Skilled Home Care
- Care Management
- Senior Engagement
- Adoption

HOURS

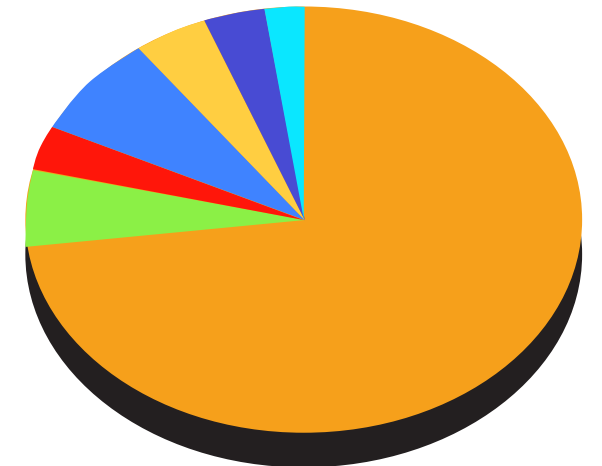


JFS 2014 - 2015 Financial Summary

Operating Revenues

Payment for Services	3,092,734	77.5%
Contributions	265,324	6.7%
Misc. Income*	(141,818)	-3.6%
Grants	345,899	8.7%
JCFR	180,000	4.5%
Endowment	157,996	4.0%
United Way	89,472	2.2%

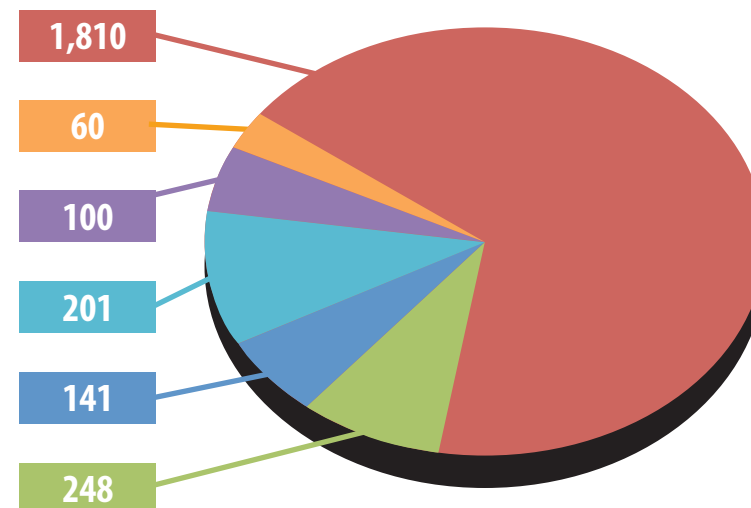
Total 3,989,607 100.0%



2,560 Clients Served

- Personal Care
- Counseling
- Skilled Home Care
- Care Management
- Senior Engagement
- Adoption

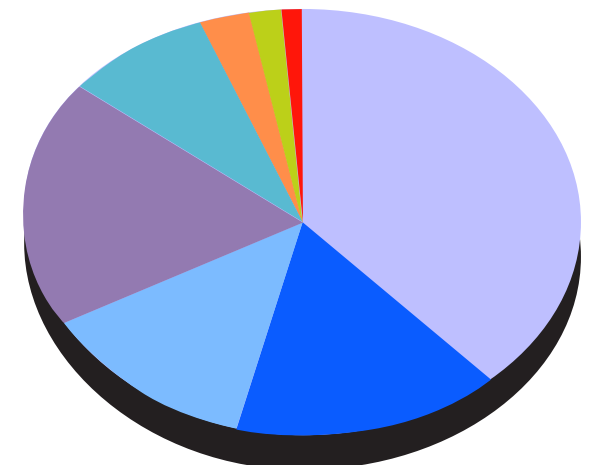
CLIENTS



Operating Expenses

Personal Care	1,593,011	38.1%
Counseling	657,356	15.7%
Skilled Care	525,268	12.6%
Administration	801,656	19.2%
Care Management	370,955	8.9%
Marketing & Fundraising	117,842	2.8%
Adoption	69,777	1.7%
Senior Engagement	45,545	1.1%

Total 4,181,410 100.0%



*Misc. Income consists primarily of non-cash revenue items.
See audited financial statements at jfsrichmond.org for more comprehensive financial information.