



HomeCare

Frequently Asked Questions

Q: Why should I use an agency when I might find someone who will work for less?

A: There are five major reasons to use a home-health agency:

1. You don't know who you're getting when you hire an aide yourself. JFS conducts background and reference checks to ensure aides are properly trained, certified, trustworthy, and dependable. They have at least three years' experience, speak English, have their own transportation, and are well groomed and professionally dressed.
2. JFS pays your aide and takes care of taxes, scheduling, and bonding, so you don't need to worry about it.
3. JFS provides benefits to your aide including health care, vacation, and retirement.
4. Aides are specially trained to help people with dementia, Alzheimer's disease, and chronic conditions like COPD, arthritis, and heart disease.
5. If for some reason the aide doesn't work out, you are assured of getting another aide immediately, saving you the time and stress of finding a replacement on your own.

Q: What happens if my aide is injured while caring for my loved one?

A: JFS insures all aides to protect you from lawsuits. Workers in your home are generally not covered under your homeowner's policy. If an aide is injured, he or she is completely covered by JFS insurance.

Q: How will I get billed?

A: Each week, you will receive a statement that details the care given and the charges.

Q: Will I need to sign a contract?

A: No. JFS never makes you sign a contract for care or pay up front. Your loved one is assured care as long as it is needed.

Can you care for my loved one in a nursing home or assisted living facility?

A: Yes.

Q: Why should I choose JFS?

A: JFS is a full-service, accredited agency that can meet all your loved one's needs, from counseling to care management to a friendly visitor. Accreditation means JFS practices the highest standards of care. JFS has been providing high-quality, in-home care since the 1960s and routinely handles complex cases that other agencies can't staff.